## **JOKER CARD**

#### **RULES**:

- The card is issued on the basis of the customer's signed "Customer card application form"
- The card is valid in all the **Joker** gaming halls and sports bars, located in the territory of Latvia.
- The card is registered in the name of a particular person, and it is prohibited to pass it on to third parties.
- **Joker card** is issued free of charge immediately after the questionnaire is filled in.
- The card is active at the time of its issue.
- The card is issued by a representative at the gaming hall.
- Card benefits are only applicable to its holder, and it is applied for the client, who plays slot machines or undertakes betting gaming activities.
- To use the advantages of the card, the customer card must be presented at the gaming hall.
- The card is the property of SIA "Joker LTD", and must be returned upon request, when damaged in order to be replaced, or when the card is changed to the **Joker VIP** card, except if the customer is registered as a mainland betting player.
- The company is entitled to cancel the card, without seeking prior agreement with the card holder.
- In the case if a card is lost, stolen, or found, please report it immediately by phone at (+371) 27031111.

### **HOW TO GET THE JOKER CARD:**

- 1. Play slot machines for at least 30 min.
- 2. Place bets at the mainland sports betting (totalisator).
- 3. Registered on the website www.synottip.lv.

# **CARD BENEFITS:**

- Discount of 10% in the bar (except on tobacco products and stock items).
- Coffee and tea free of charge.
- Slot reservations up to 2 hours.
- By participating in the mainland sports betting, points are accumulated and after reaching a certain number of points they are exchanged for cash (at the mainland totalisator the accrued points are not cumulative with *online* accrued points, and these are only exchanged at places where betting is carried out, i.e., at the sports bars).
- 10% discount on billiards.\*

### CARD CANCELLATION AND REPLACEMENT:

The card is cancelled, if:

- the card is passed for use by a third party;
- the terms of use of the card are violated;
- the card has not been used for 2 years;

- the card is lost, stolen, or damaged.

Based on the cardholder's completed application form, a new card is issued.