

JOKER VIP CARD

RULES:

- The card is issued on the basis of the customer's signed "Customer card application form".
- The card is valid in all the Joker gaming halls and sports bars, located in the territory of Latvia.
- The card is registered in the name of a particular person, and it is prohibited to pass it on to third parties.
- **Joker VIP Card** is issued free of charge within 3 business days after the questionnaire is filled in.
- The card is active at the time of its issue.
- The card is issued by a representative at the gaming hall.
- Card benefits are only applicable to its holder, and it is applied for the client, who plays slot machines or undertakes betting gaming activities.
- To use the advantages of the card, the customer card must be presented at the gaming hall.
- The card is the property of SIA "Joker LTD", and must be returned upon request or in the case of replacement of a damaged card.
- The company is entitled to cancel the card, without seeking prior agreement with the card holder.
- In the case if a card is lost, stolen, or found, please report it immediately by phone at (+371) 27031111.

HOW TO GET A VIP CUSTOMER CARD

1. You have been a **Joker Card** user for not less than 2 months.
2. You must gamble with an average bet of not less than EUR 2.50.
3. You must visit the gambling hall at least once a week.

VIP CARD BENEFITS:

- Discount of 20% in the bar (except on tobacco products and stock items).
- Coffee, tea, juice, water, Coca-Cola, Sprite, Fanta and Schweppes free of charge.
- Slot reservations up to 3 hours.
- 10% discount on billiards.*
- By participating in mainland sports betting, points are accumulated and after reaching a certain number of points they are exchanged for cash (at the mainland totalisator the accrued points are not cumulative with *online* accrued points, and these are only exchanged at places where betting is carried out, i.e., at the sports bars).

VIP CARD CANCELLATION AND REPLACEMENT:

The card is cancelled, if:

- the card is passed for use by a third party;
- the terms of use of the card are violated;
- the card has not been used for 2 years;
- the card is lost, stolen, or damaged.

- Based on the cardholder's completed application form, a new card is issued;
- VIP card holder is not granted VIP card holder status:
 - You must gamble with an average bet of not less than EUR 2.50;
 - You must visit the gambling hall at least once a week.
- If a VIP card is cancelled, the customer is issued a **Joker Card**.